💦 Nlyte Software



CASE STUDY

Colruyt Group

NLYTE IMPROVES 'DOCK TO DECOM' MANAGEMENT AND CENTRALIZES DC ACTIVITIES

Introduction

This case study of Colruyt Group is based on a March 2016 survey of Nlyte customers by TechValidate, a 3rd-party research service.

Summary

NAME: Colruyt Group COMPANY SIZE: Small Business INDUSTRY: Retail

About Nlyte

Nlyte Software helps teams manage their hybrid infrastructure throughout their organization - from desktops,networks, and servers to IoT devices - across facilities, data centers, colocation, edge, and the cloud. Using Nlyte's monitoring, management, inventory, workflow, and analytics capabilities, organizations can automate how they manage their hybrid infrastructure to reduce costs, improve uptime, and ensure compliance with organizational policies.

Nlyte Software is part of Carrier Global Corporation, the leading global provider of healthy, safe, sustainable, intelligent building and cold chain solutions. For more information, visit Myte.com or follow Nlyte on Linkedin. Describes the state of their data center management before adopting Nlyte in the following ways:

- Manual and unscalable record-keeping (spreadsheets, Visio diagrams, etc.)
- Patchwork of ad hoc processes without data center service delivery workflows
- Legacy, siloed approach to IT and data center service management

Two biggest data center challenges before using Nlyte were the following:

- Low visibility into data center operations and issues
- · No accurate asset inventory

"Nlyte provides good IT knowledge and cooperation with 3rd-party via integrations."

Top criteria for choosing their vendor for data center solutions included the following:

- · Ability to reduce cost
- Ability to manage workflows more efficiently on the data center floor
- Ability to help defer CAPEX for new data center buildouts
- Ability to optimize use of power, cooling, space and assets

Realized the following benefits after deploying Nlyte:

- Detailed location of all data center assets with total number of asset types known
- Improved global asset lifecycle management ("dock to decom")

Found the following Nlyte capabilities to be the most valuable:

- Asset lifecycle management ("dock to decom")
- · Workflow management

Pre-built integration and connectors

 Centralized insight of all data center activities

Experienced a payback period of 13-18 months from their investment in Nlyte.

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